



Biographies of Speakers and Panelists

Citizen Advocacy Center 2019 Annual Meeting

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Leslie Adrian

Leslie Adrian is the Director of Professional Standards for the Federation of State Boards of Physical Therapy (FSBPT). Adrian's responsibilities include authoring resource papers for state boards, tracking legislative and regulatory activities relevant to physical therapy, and developing standards for non-US educated physical therapists. With the increased pressure on boards to communicate their impact on the public, Adrian recently submitted a commentary for consideration to the Physical Therapy Journal of Policy, Administration, and Leadership entitled "In Defense of State-Based Regulation."

Adrian has worked to develop resources for physical therapy regulatory authorities to differentiate occupational from professional licensing, demonstrate value to the consumer and other stakeholders including a self-assessment and talking points. She has presented at a number of national and international conferences including the International Network of Physiotherapy Regulatory Authorities, American Physical Therapy Association State Payment and Policy Forum, Council of State Government National Conference, Military Family Readiness Council, and FSBPT Annual Meeting on a variety of topics such as evidence-based regulation, licensing policy, telehealth, and the Physical Therapy Compact.

Adrian's education includes a Bachelor of Science in Clinical Science and Master of Science in Physical Therapy from Ithaca College, Master Public Administration from Virginia Tech, and a Doctor of Physical Therapy from Shenandoah University.

Shaun Conway

Shaun Conway is a certified occupational therapist who currently serves as Senior Director of External and Regulatory Affairs for the National Board for Certification in Occupational Therapy, Inc. (NBCOT®) where he has worked for over 26 years. In this capacity, he is currently responsible for the oversight of organizational functions related to state regulation, international regulatory services and community outreach.

Carol Cronin

Carol Cronin has over twenty years' experience working on health care issues with a particular interest in consumer health information, aging, health care quality and patient safety. She is currently Executive Director of a Maryland-based non-profit organization, the Informed Patient Institute (IPI), whose mission is to ensure the public availability and use of actionable information about health care quality, patient safety, and affordability to improve quality and lower costs. IPI provides a variety of information about health care report cards, medical errors and patient complaint approaches. IPI also tracks national and state policy issues related to consumer quality and patient safety.

Cronin has worked as a consultant and advisor to a number of non-profit organizations, foundations, and government agencies. These include The California Endowment, AARP, Delmarva Foundation, L & M Research, the federal Office of Disease Prevention and Health Promotion, Atlantic Philanthropies, the Markle Foundation, the National Health Council, the

Health Insurance Reform Project at George Washington University, the Robert Wood Johnson Foundation, and the California HealthCare Foundation.

Previously, Cronin was the director of the Center for Beneficiary Services at the Health Care Financing Administration (HCFA-now CMS) where she was responsible for planning, implementing, and evaluating the National Medicare Education Program (NMEP) from 1998 to 2000. This included the development and production of a Medicare handbook, the launch of the 1-800 MEDICARE call center and Medicare.gov website, and hundreds of community events around the country. Prior to HCFA, she was Senior Vice President for Health Pages, a New York City-based consumer health information website primarily made available through large employers. From 1984 - 1994, she worked in leadership positions in Washington D.C. for the employer-based Managed Health Care Association and the Washington (now National) Business Group on Health.

Cronin currently serves on the Boards of the National Quality Forum, the Citizen Advocacy Center (CAC), and PCPI. She Chairs the Medical Board Roundtable (a national patient/consumer group interested in state medical boards and physician accountability), and she serves on Johns Hopkins Hospital's Patient and Family Council and their Patient Safety Committee.

Cronin has served on numerous technical, planning and advisory committees in Maryland and nationwide. She is a board member of the Judy Family Foundation, which provides funding for organizations serving single mothers, the formerly incarcerated and arts programs for the disadvantaged.

Cronin holds an A.B. degree from Smith College and two Masters degrees in Social Work and Gerontology from the University of Southern California.

Gloria Damgaard

Gloria Damgaard has been the Executive Director of the South Dakota Board of Nursing since 2002. In that capacity, she is responsible for the overall management and supervision of all Board of Nursing operations and personnel, including regulation of nursing education, licensure, discipline and the Health Professionals Assistance Program. She is also responsible for the implementation of the Board's legislative agenda and rule promulgation process, among other things.

Prior to then, Damgaard served as the Nursing Education Specialist for the Board, a position she held for eleven years.

In addition to her work at the South Dakota Board of Nursing, Damgaard has been an active member of the National Council of State Boards of Nursing (NCSBN), serving on various committees and on the Board of Directors as a Member at Large and most recently as Treasurer. She is a Fellow in the NCSBN Institute of Regulatory Excellence, and has published in the Journal of Nursing Regulation. She received NCSBN's Meritorious Service Award in 2014 and the prestigious R. Louise McManus Award in 2018.

Damgaard holds an Associate Degree in Nursing, a Bachelor of Science Degree in Nursing, and a Master of Science Degree Major in Adult Health Nursing/Nursing Education.

Daniel Gilman

Daniel Gilman is an Attorney Advisor in the FTC's Office of Policy Planning, where he works on competition issues in health care and technology markets and, more broadly, on the impact of regulation on competition. He co-authored the FTC staff policy paper, *Policy Perspectives: Competition and the Regulation of Advanced Practice Nurses*, contributed to the FTC Staff Report, *Broadband Connectivity Competition Policy*, and has been published in journals such as the *Georgetown Law Journal*, *Health Matrix*, *American Journal of Law & Medicine*, *Journal of Health Care Law & Policy*, *Oregon Law Review*, *Behavioral & Brain Sciences*, and the *British Journal for the Philosophy of Science*.

Gilman was the 2014-15 Victor H. Kramer Foundation Fellow, visiting Harvard Law School from the FTC. He came to the FTC from the University of Maryland, where he was a visiting professor of law, teaching law and economics, health and science law, and torts. Before that, he was in private practice in Washington, DC and an Olin Fellow and adjunct professor of law at Georgetown University, where he taught law and economics.

Gilman earned an AB from Dartmouth College and a PhD from the University of Chicago, and taught at Penn State University and Washington University in St. Louis before attending law school at Georgetown.

Tom Granatir

Tom Granatir is responsible for state and federal policy development and strategic relationships in the private and public sector.

Granatir has more than 25 years of experience working in health policy with a particular focus on quality and public accountability. He has worked in mental health policy for the state of Illinois; hospital policy for the American Hospital Association, the Health Research and Educational Trust, and the Joint Commission on Accreditation of Healthcare Organizations; long-term care policy for the Health and Medicine Policy Research Group; and in public health policy for Humana Inc., both in the United States and in the United Kingdom. He has served on the governing boards of the American Health Quality Association, the Institute for Safe Medication Practices, Bridges to Excellence, the National Association of Health Data Organizations, the Alliance to Make US Healthiest, and Henry Booth House, a service agency for poor residents of Chicago. Mr. Granatir also has been an examiner for the Malcolm Baldrige National Quality Award Program, a member of the Health Policy Roundtable of the Michael Reese Health Trust, and served on the Roundtable on Ethnic and Racial Disparities of the Institute of Medicine.

Granatir was educated at the University of Chicago and taught there in the Graduate Program in Health Policy and Administration.

Julia Judish

Julia Judish is Special Counsel at Pillsbury Winthrop Shaw Pittman LLP, in its Washington, D.C. office. For over two decades, she has served as a trusted advisor on all facets of the employment relationship and on nonprofit governance. Judish provides critical and strategic

counseling to private-sector employers, nonprofit organizations, and government contractors. She works with clients to ensure compliance, to address sensitive employment and governance issues, and to resolve employment-related or other disputes. Her practice includes ADA accessibility, credentialing, and affirmative action issues.

Judish represents numerous professional certification organizations on certification, disciplinary, governance, employment, government relations, and litigation matters, working regularly with both staff leadership and Boards. She is a legal advisor to the Professional Certification Coalition, a new association of certification organizations, professional societies, and other related organizations; she provides subject matter expertise, analysis, and strategic advice to the Coalition on state and federal legislation initiatives affecting the certification community.

In addition to her regular practice, Judish also advises on legal ethics issues and serves as outside counsel on a pro bono basis to several legal services organizations. She is co-author of the *Certification and Accreditation Law Handbook* (3d ed.) (ADA and Due Process chapters) and of *Certification: The ICE Handbook* (3rd ed.) (Certification Law chapter). She writes extensively on employment and nonprofit legal issues and is a regular speaker on these topics. She has received multiple awards for excellence in legal services.

Judish received her B.A. from Swarthmore College, her M.A. from Brown University, and her J.D. from Harvard Law School.

Becky LeBuhn

Becky LeBuhn is a co-founder and Chair of the Board of the Citizen Advocacy Center, and is responsible for research, policy development, and publications.

LeBuhn is a freelance writer, and has been a consultant for consumer organizations, government agencies, and corporations, and Co-Director, National Consumers League/ASTM Collaboration in Support of Consumer Participation in Voluntary Standards Development. She was Executive Director of the Continental Association of Funeral and Memorial Societies during which time she was the designated consumer interest advocate in an FTC Rulemaking Proceeding on Funeral Industry Practices. She was an Advertising Analyst, Federal Trade Commission, a writer for Consumer Reports, a researcher at the Stanford Research Institute, and a researcher, at the Washington Center of Foreign Policy Research

LeBuhn has coordinated public participation in government regulatory proceedings, private sector decision-making, and technical standards development in such diverse fields as medical devices, solar energy conversion, and indoor air quality.

LeBuhn is the author of numerous publications and newsletters on various subjects including consumer-business relations, regulatory issues, health policy, and financial services. She has written the proceedings for technical conferences, a Paralegal Home Study Course, a guide for businesses on the use of Plain English, and several publications on regulatory law for laypersons.

LeBuhn earned her B.A. in Economics/Government at Wells College, Aurora New York, and Koch History Prize, Senior Thesis Prize. She earned her M.A. in Soviet Studies at the Johns Hopkins School of Advanced International Studies.

Mary Jo Monahan

Mary Jo Monahan is Chief Executive Officer of the Association of Social Work Boards (ASWB), the nonprofit association of social work regulatory bodies in the United States, including the 50 U.S. states, the District of Columbia, the U.S. Virgin Islands, Guam, the Northern Mariana Islands, and the 10 provinces in Canada.

Monahan was President of the National Association of Social Workers (NASW) Florida chapter from 1988 to 1990 and served on the NASW's national board of directors of from 1998 to 2001.

From 1991 to 1996, Monahan served on the Florida Board of Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling, and was board chair in 1995 and 1996.

Before joining ASWB, Monahan held various executive offices, including President and CEO of Family Service Centers, Inc., a \$5.4 million social service agency (2003-2009), President and CEO of ICON Institute of Florida, LLC, a professional training center and consultation business (2009-2013), and Vice-President of Operations at Matthews Benefit Group, Inc. (2010-2013). In 2012, she was President of the board of directors at the Florida Council Against Sexual Violence.

Monahan was an adjunct professor in the University of South Florida's school of social work for more than 22 years. She earned her MSW at the University of Wisconsin-Milwaukee.

Ryan Nunn (Keynote Address)

Ryan Nunn is a fellow in Economics Studies at the Brookings Institution and policy director for the Hamilton Project. He was previously an economist in the Office of Economic Policy at the U.S. Department of the Treasury.

At the Hamilton Project, Nunn has conducted work on a variety of topics ranging from occupational licensing and unemployment insurance to labor market trends and geographic disparities. Nunn's research interests include labor economics and public finance, with a particular focus on labor market institutions. He is a member of the panel of experts for an occupational licensing initiative of the National Conference of State Legislatures, National Governor's Association, and The Council of State Governments.

Nunn received his doctorate in Public Policy and Economics from the University of Michigan, Ann Arbor.

Barbara Safriet

Barbara Safriet is Professor of Health Law & Policy at Lewis & Clark Law School in Portland, Oregon. Previously, she served as Associate Dean for Academic Affairs and Lecturer in Law at Yale Law School from 1988 – 2006, and was a Dean's Senior Fellow in Law for 2006 – 2007. In addition to her academic administrative duties, she taught seminars on Health Law & Policy and The Regulation of Health Care Providers.

Safriet served as the public member on the Federation of State Board of Physical Therapy for ten years. She has served as a member of The Pew Health Professions Commission, and its Taskforce on Health Care Workforce Regulation, and as a Health Law Consultant and Presenter for the

Rockefeller Foundation, the W. K. Kellogg Foundation, the Commonwealth Fund, the Association of Academic Health Centers, the United States Agency for Health Care Policy and Research, the United States Public Health Service, the National Rural Health Association, the National Council of State Legislatures, and the Office of Technology Assessment of the United States Congress. She has served as a member of the Data Safety & Monitoring Committees of the Wilmer Institute's Macular Photocoagulation Study and the National Eye Institute's Multicenter Trial of Cryotherapy for Retinopathy of Prematurity.

At Yale, Safriet served as a Co-Director of the Project on Comparative Public Health Law Curriculum Development for China from 1996 – 1999, and as a member of the Board of Advisors of the Yale Journal of Health Policy, Law and Ethics, the Board of University Health, and the Executive Committee of the Center for Bioethics.

Steve Seeling

Seeling has been involved in medical regulation for over 25 years. He has served as an Attorney and Executive Director for a state medical board, served two terms as President of Administrators in Medicine (AIM) and on the FSMB Board of Directors. For over 13 years, he was the Vice President for Operations at ECFMG. His current observations on professional regulation can be found at #DocBoardWatch.

Zeno St. Cyr (Shimberg Award Recipient)

Zeno W. St. Cyr, II, is a former health care executive with a long and distinguished professional career in the Federal, State, and private sectors of health care in his native New Orleans and in the Washington, D.C. metropolitan area. St. Cyr retired from the U.S. Department of Health and Human Services in 2015. His most recent position as director for legislative coordination and senior legislative advisor capped a 35-year career in public health.

St. Cyr has a demonstrated commitment to public service, having served nearly 30 organizations in volunteer and leadership capacities. He is currently a public member on the Maryland State Board of Examiners of Psychologists and has served as a public member on the Maryland State Boards of Pharmacy and Dental Examiners. St. Cyr joined the National Commission on Certification of Physician Assistants (NCCPA) Board of Directors in 2017, as a Public Director at Large, and serves on the NCCPA Health Foundation PA Mental Health Steering Committee. He also serves on the Board of Directors of a housing non-profit, H.O.P.E, Inc., and serves as Vice-Chair of the Prince George's County MGM Local Development Council.

St. Cyr is a graduate of Morehouse College and received a Masters of Public Health Administration from Tulane University. He is the recipient of numerous professional and civic awards.

David Swankin

David Swankin is President and CEO of Citizen Advocacy Center, and a senior partner in the law firm of Swankin & Turner. He is an attorney specializing in regulatory and administrative law,

with a broad background in both government and public interest advocacy, and he has provided legal services to numerous public interest and professional organizations.

Swankin's government career included assignments in the White House, where he was the first Executive Director of the White House Office of Consumer Affairs, and at the United States Department of Labor, where he was Director of the Bureau of Labor Standards and Deputy Assistant Secretary of Labor.

From 1997 – 1998, Swankin served as a Commissioner on the Pew Health Professions Commission, chaired by former Senator George Mitchell. From 2002 – 2003, he was a member of the Institute of Medicine (IOM) Committee that produced the report "Health Professions Education – A Bridge to Quality," and in June 2003, he was appointed a Senior Fellow to the Center for the Health Professions, UCSF.

Swankin holds degrees in Economics from Brandeis University and the University of Wisconsin, and a law degree from George Washington University School of Law.