RE: Complaint Against, M.D.

Dear «Title» «LastName»:

The Maine Board of Licensure in Medicine carefully considered all aspects of your complaint at its recent meeting. The Board members would like to thank you for sharing your concerns with them.

The Board members reviewed your complaint, the physician’s written response, and any appropriate records. The Board members understand your concern that Dr. X provided substandard care in the case of your daughter’s ankle laceration because diagnostic imaging and surgery were not performed, and physical therapy was not prescribed. Your daughter was examined by Dr. X three times before your daughter’s return to her home, where a diagnostic ultrasound was done. A transection was diagnosed and surgery was required. Dr. X states that ultrasound was not warranted based on the three patient exams accomplished during his 30 days of involvement. Dr. X believes that the laceration became fully ruptured after the final office visit. Record review documents acknowledgment of the possibility of injury at the first exam. However, integrity was well documented in the subsequent two exams, and physical therapy recommendations were made. In the presence of normal function on exam, there was no indication for additional diagnostic imaging or surgery, and care is deemed to have been appropriate. Therefore, after careful consideration and thorough discussion, the Board concluded that the facts of the complaint did not warrant disciplinary action by the Board as set forth in the Maine Medical Practice Act.

Having Maine citizens come forward with their concerns is an important part of the Board's complaint process. Without this input, the Board would not be as effective in protecting the health and safety of patients. Obviously, this letter does not and cannot encompass all of the discussion that the Board had regarding the complaint. In addition, due to the confidential nature of the material included in your complaint, I am unable to discuss more specifics of your complaint in this letter. After receiving this letter, if you would like to speak with me concerning this matter, you may call me at (207) 287-3608 or toll free in Maine (888) 365-9964.

Thank you again for the effort you made to bring your concerns to the Board's attention. We appreciate having had an opportunity to review your complaint.

Sincerely yours,

Timothy Terranova
Consumer Assistant

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