

# ***Citizen Advocacy Center*** **Continuing Professional Development**

## ***Program Announcement and Meeting Registration Form***

### ***“Step One: Meaningful Assessment”***

A Full-Day Discussion of How to Conduct Competency  
Assessment to Begin A Life-Long Learning Program

**Wednesday, June 22, 2011**  
**9:00 am – 5:00 pm**

AARP National Headquarters Building  
601 E. Street NW  
Building “B”  
Rooms B2 – 120/130  
Washington, DC 20049

# CALL TO THE MEETING

This meeting is a continuation of the conversation about continuing professional development and current competence begun at CAC’s Annual Meeting in October 2010. See <http://www.cacenter.org/files/FridayProceedings.pdf> for a summary of what transpired at the annual meeting.

At the upcoming meeting we will focus on the up-front individualized assessment that forms a basis for developing a lifelong learning plan.

Continuing competence has been a longstanding priority for CAC. Several prestigious Institute of Medicine committees have recommended more meaningful assessment and demonstration of current competence as a condition of re-licensure and recertification. One such recommendation reads:

“All health professions boards should move toward requiring licensed health professionals to demonstrate periodically their ability to deliver patient care... ***through direct measure of technical competence, patient assessment, evaluation of patient outcomes, and other evidence-based assessment methods***” (Emphasis added).

Other IOM committees have recommended significant changes in the way continuing education is delivered. One committee wrote:

“Licensure and certification processes should reward successful demonstration of maintenance of competence. Additionally, certification should require a minimum standard of ***practice-based learning*** to promote the identification and solution of practice-based needs. Licensure should require demonstrated use of learning portfolios ***with documented needs assessment***” (Emphasis added).

One of the members of that committee who spoke at our annual meeting said:

“The committee embraced continuing professional development as the philosophy and the practice underpinning a better system for keeping our professionals at the cutting edge of their clinical care abilities... Self-assessment and the selecting of the right [continuing professional development] program is a very immature science.”

## WHO SHOULD ATTEND

Licensing Board Public Members  
Health Care Providers  
Attorneys  
Educators

Licensing Board Professional Members  
Certifying Agency Public Members  
Consumer Advocates  
State Legislators

Licensing Board Staff  
Certifying Agency Staff  
Public Health Officials  
Certifiers and Accreditors

## FACULTY

Grady Barnhill	Director of Recertification and Professional Assessment, Commission on Dietetic Registration
Margaret Bent	Managing Director – Competency Assessment, National Board for Certification in Occupational Therapy
Robert Brown	Board Chair, Maryland Board of Examiners of Psychologists
Linda Burhans	Director of Education and Practice, North Carolina Board of Nursing
Fran Byrd	Director of Strategic Initiatives, National Certification Corporation
Carmen Catizone	Executive Director/Secretary, National Association of Boards of Pharmacy
Ann Jobe	Executive Director, Clinical Skills Evaluation Collaboration, National Board of Medical Examiners
Cyndi Miller Murphy	Executive Director, Oncology Nursing Certification Corporation

The Citizen Advocacy Center, a not-for-profit 501(c)(3) organization, provides training, research, technical support, and networking opportunities for public members and the health professional boards on which they serve.

## **PROGRAM OVERVIEW**

There is widespread agreement that continuing competence and life-long learning programs instituted by health professional licensing boards and national voluntary certification programs should, as a first step, require the periodic assessment of the knowledge and skills of licensees and certificants.

Of those licensing and certification boards that include this important step in their programs, some rely on self-assessment. Others offer or are considering introducing forms of assessment that are self-administered, but contain an element of third-party assessment.

A task force of the Association of State and Provincial Psychology Boards (ASPPB) has developed for public comment a set of guidelines for psychology board continuing professional development programs. A member of the task force will report on its research and conclusions about the strengths and weaknesses of self-assessment.

Representatives from a regulatory board in pharmacy and a credentialing board in dietetics will describe their comparatively long-standing programs, which include assessment tools and feedback mechanisms.

One newly established nursing recertification program not only includes assessment and feedback; it also incorporates a formula that affects the content and quantity of continuing professional development activities required of individual certificants, depending on the outcome of their assessments. A representative of this organization will explain the rationale for this program.

Thus far, the faculty will have talked about assessing knowledge as opposed to clinical skills. (“Do you know it?” rather than “Can you do it?”) The next session will feature a speaker from an organization that has developed tools designed to assess clinical skills.

Another nursing certification body is in the planning phase for introducing up-front assessment into its recertification program. For the concluding session, a representative of this organization will talk about the variables and issues to be resolved as it determines the structure of its program.

# **THE PROGRAM**

**8:15 A.M.**

**REGISTRATION DESK OPENS – (COFFEE, TEA, AND BAGELS WILL BE AVAILABLE)**

**9:00 a.m. – 9:15 a.m.**

**WELCOME AND INTRODUCTORY REMARKS**

*Presented by David Swankin*

**9:15 a.m. – 10:00 a.m.**

**IS SELF-ASSESSMENT RELIABLE? WHAT DOES THE LITERATURE CONCLUDE?  
RESEARCH CONDUCTED BY THE ASSOCIATION OF STATE AND PROVINCIAL  
PSYCHOLOGY BOARDS**

*Presented by Robert Brown*

**10:00 a.m. – 10:15 a.m.**

**BREAK**

**10:15 a.m. – 11:00 a.m.**

**THE ASSESSMENT PROGRAM DEVELOPED BY THE NATIONAL ASSOCIATION OF  
BOARDS OF PHARMACY**

*Presented by Carmen Catizone*

**11:00 a.m. – 11:45 a.m.**

**THE ASSESSMENT PROGRAM OF THE COMMISSION ON DIETETIC REGISTRATION**

*Presented by Grady Barnhill*

**11:45 a.m. – 12:30 p.m.**

**THE ASSESSMENT PROGRAM OF THE NATIONAL BOARD FOR CERTIFICATION IN  
OCCUPATIONAL THERAPY**

*Presented by Margaret Bent*

**12:30 p.m. – 1:30 p.m.**

**LUNCHEON – (LUNCH WILL BE PROVIDED)**

**1:30 p.m. – 2:15 p.m.**

**THE ASSESSMENT PROGRAM OF THE NORTH CAROLINA BOARD OF NURSING**

*Presented by Linda Burhans*

**2:15 p.m. – 3:00 p.m.**

**THE ASSESSMENT PROGRAM OF THE NATIONAL CERTIFICATION CORPORATION**

*Presented by Fran Byrd*

**3:00 p.m. – 4:15 p.m.**

**ASSESSING THE COMMUNICATION SKILLS OF PHYSICIANS IN TRAINING AS A  
CONDITION OF ENTERING A RESIDENCY PROGRAM (NATIONAL BOARD OF MEDICAL  
EXAMINERS)**

*Presented by Ann Jobe*

**4:15 p.m. – 5:00 p.m.**

**DISCUSSION AMONG ATTENDEES – POINTS TO CONSIDER WHEN DEVELOPING AN  
ASSESSMENT PROGRAM (THE ONCOLOGY NURSING CERTIFICATION CORPORATION)**

*Moderated by Cyndi Miller Murphy*

**5:00 p.m.**

**MEETING ENDS**

## **HOTEL INFORMATION**

Since there is no specific conference hotel, below is a list of downtown hotels.

**Beacon**

1615 Rhode Island Ave. NW  
(202) 296-2100

**Hilton Garden Inn**

815 14th St. NW  
(202) 783-7800

**Holiday Inn Washington Central**

1501 Rhode Island Ave. NW  
(202) 483-2000

**Hyatt Regency Washington on Capitol Hill**

400 New Jersey Ave. NW  
(202) 737-1234

**Lombardy**

2019 Pennsylvania Ave. NW  
(202) 828-2600

**Marriott Courtyard Embassy Row**

1600 Rhode Island Ave. NW  
(202) 293-8000

**Marriott at Metro Center**

775 12th Street NW  
(202) 737-2200

**Morrison-Clark Inn**

1015 L. St. NW  
(202) 898-1200

**Jury's Normandy Inn**

2118 Wyoming Ave. NW  
(800) 311-5192

**One Washington Circle**

1 Washington Circle  
(800) 424-9671

**Renaissance Mayflower**

1127 Connecticut Ave. NW  
(202) 347-3000

**Renaissance Washington**

999 Ninth St. NW  
(202) 898-9000

**Tabard Inn**

1739 N St. NW  
(202) 785-1277

**Westin City Center**

1400 M. St. NW  
(202) 429-1700

# MEETING REGISTRATION FORM

**TO REGISTER FOR OUR 2011 CONTINUING COMPETENCE MEETING, PLEASE COMPLETE THIS FORM AND SEND IT TO:**

**CAC**

1400 16th Street NW • Suite 101  
Washington, D.C. 20036  
Voice (202) 462-1174 • FAX: (202) 354-5372

Name:		
Title:		
Name of Organization or Board:		
Address:		
City:	State:	Zip:
Telephone:		
Email:		

**PAYMENT OPTIONS:**

- 1) Mail us a check payable to **CAC** for the appropriate amount;
- 2) Provide us with your email address, so that we can send you a payment link that will allow you to pay using PayPal or any major credit card;
- 3) Provide us with a purchase order number so that we can bill you:

Purchase Order Number:
------------------------

Or

- 4) Provide the following information to pay by credit card:

Name on credit card:	
Credit card number:	
Expiration date and security code:	
Billing Address:	

Signature

Date

Our Federal Identification Number is 52-1856543.

	<b>TO ATTEND</b>	<b>VIA WEBINAR</b>
<b>Registration fee:</b>	<input type="checkbox"/> <b>\$225.00</b>	<input type="checkbox"/> <b>\$195.00</b>
<b>Registration fee for CAC Member Organizations:</b>	<input type="checkbox"/> <b>\$190.00</b>	<input type="checkbox"/> <b>\$160.00</b>

(If you're not sure whether you are affiliated with a CAC member organization, please refer to our 2011 member list at <http://www.cacenter.org/files/members.pdf>. And if your agency wishes to become a member and be eligible for member organization rates, visit <http://www.cacenter.org/cac/membership>.)

**CANCELLATION POLICY**

NO REFUND if canceled after June 1, 2011.